



BATS!!

Beckett's Amazing Telephone Service

What is it?

- A fully inclusive, fully managed telephone service for £17 per user per Month. (Based on 3+35 rental payments)

Who is it for?

- People, who prefer to sit back, relax and let the supplier do the work!
- Any organisation with 15-50 telephone users.

Contents

BATS	1
What is it?	1
Who is it for?	1
Beckett's Managed Service	2
What makes it better?	3
How to take advantage of it?	4



Telephone features supported

- Make and receive calls
- Voicemail
- Message waiting indicator
- Call Transfer
- Call Forward
- Itemised billing
- Auto- Attendant
- Ring groups
- Hunt groups
- And many more!

Beckett's Managed Service

Main Benefits

- No hassle for you, we manage the service and send you a simple, single bill each Month.
- Fully inclusive - the price includes connectivity, handsets, lines, National, Local and Mobile calls, onsite installation, not to forget support with the legendary Beckett's personal touch!
- Fully managed – we take care of managing the installation, handling any support issues, we'll even make a few changes for you within the year
- No long term tie-ins – Agreements available from 6 months upwards!

Included

- Handsets -Yealink T23G
- Router
- Lines
- DDI number for each user (Direct Dialling Inwards)
- Voice optimised internet connectivity (for one site)
- On site installation
- Calls (Local, National, Mobile) Maintenance (talk to a real person!)
- 4 simple, remotely achieved changes per year.

Not included: Cabling in your buildings, Number porting to bring existing phone numbers onto the system, Calls to international, Premium rate and Special destinations, Different and upgraded handsets(including conference phones), Voice recording



What makes Beckett's Managed Service so much better?

- Our system is far more robust than most hosted systems; you can still make some calls when the Network or Internet fails. The optional dual -tech features give an even more effective inbuilt disaster recovery service at modest extra cost.
- It includes far more for your money than others do, just check that out for yourself. That's what Google is for!
- Yealink T23G Handsets included in the price - check out the competition, who else is offering that?
- Voice optimised Connectivity included in the price, not something you are left to sort out.
- On site installation included in the price, many of our competitors leave you with a telephone service available at the end of a cable, with no on site help to get it working on the handsets.



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How do I progress this?

Call James Bolger on 0118 9409000, he will discuss your precise needs with you, and then send you a form for signature. Assuming this all checks out, then our installation team will be in touch to get things moving fast!

What happens if I need something changed after the installation is complete?

Call us, on 0118 9409000
Most simple changes can be achieved remotely, and we include four of these per year within the cost.

How do I get any faults fixed?

Call us on 0118 9409000 and we will work with you fast to find the best way to fix the problem, most this work can be achieved remotely and we provide an advance replacement service for faulty equipment, which is credited to your account once we receive and have assessed the faulty item.